

# Update on dispensing fee limits and prior authorization for CAEAS-ECAB plan members

## A message from the ONE-T Trustees

To help prevent stockpiling of medications and lower the likelihood of drug shortages during the COVID-19 crisis, many pharmacies are currently limiting dispensing of prescription drugs to a 30-day supply.

Here's what the Trustees are doing to lessen the financial impact on plan members during this difficult time:

- Your CAEAS-ECAB benefits plan generally limits reimbursement for dispensing fees to 5 per year.
- **As of May 1, the dispensing fee limit will be temporarily removed through to August 31, 2020,** so you can get the medications you need without the financial stress of extra out-of-pocket costs.
- Your drug coverage includes a prior authorization (or pre-approval) process for covering certain drugs.
- **If you've been approved for coverage for a medication on the prior authorization list, and that approval has expired or will expire before July 31, then your approval will be automatically extended by 4 months from the expiry date.**

Our insurer, Canada Life, is maintaining its usual policy of allowing refills once 2/3 of your prescription has been used. For example, if you have a 30-day supply, you can get your prescription refilled 10 days before your supply runs out. You can always confirm with the pharmacy whether you're eligible for a refill and if they have an auto-refill option.

We hope you and your family are staying healthy and well. We will continue to update you as the COVID-19 situation evolves, and be sure to check the [ONE-T website](#) regularly.

## Additional resources

### General benefits updates

- [ONE-T website](#)

### Canada Life

- [COVID-19 information](#)
- [GroupNet for Plan Members](#)

### Cowan

- [COVID-19 information](#)
- [Member Access site](#)

### Government resources

- [COVID-19 information](#)
- [Self-assessment](#)

## A FINAL WORD

This document has been prepared exclusively for non-unionized education workers in the province of Ontario who are members of the CAEAS-ECAB benefits plan. It is not intended to be comprehensive or to provide advice. If there are any differences between the information provided in this bulletin and any legal documents that govern the delivery of benefits, the legal documents will apply. The ONE-T Trustees have sole discretion to modify any or all plan terms, including benefits levels, eligibility conditions, premium share, limits and co-pay amounts.